

Browser Camera and Microphone Access

Chrome

Confirm the browser is allowing access to camera, microphone, and popups. If desired, these settings can be adjusted after the signing is complete.

- 1. From the URL bar, select the **toggle** icon.
- 2. From the dropdown menu, confirm camera and microphone are selected.
- 3. If the options do not appear in this menu, select Site Settings.

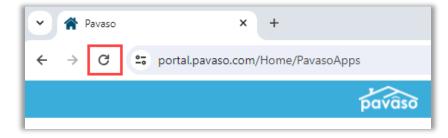
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← → 1	portal.pavaso.com/Home/Pavaso.	Apps
	portal.pavaso.com	× 50
	Connection is secure	>
2	Camera	
-	Microphone	
	Reset permissions	
	Ocokies and site data	pps >
3	🔅 Site settings	C

From the site settings, change the camera and microphone to **Allow**. Close the tab after making changes.

Permissions		5	Reset permissions	
	9	Location	Ask (default)	
		Camera	Allow	
	Ŷ	Microphone	Allow	



After making any changes or closing extra tabs, select the reload icon.



Camera, microphone, and speakers should function as expected.

If you continue to experience issues with the system test, also check computer settings to confirm no other programs are blocking use of your camera or microphone. Location of these settings will vary by operating system. If the issue persists, we recommend switching your browser to Firefox.



Firefox

- 1. Select the Menu icon.
- 2. Select Settings.
- 3. Select Privacy and Security.
- 4. Select Camera.
- 5. Select Settings.
- 6. Enter https://www.portal.pavaso.com.
- 7. Make sure Block new requests asking to access your camera is unchecked.
- 8. Select Save Changes.

Note: Repeat steps 4 through 8 for the Microphone.

	▽	General	
Sync and save data	Sign In	Home	
New tab	Ctrl+T		
New window	Ctrl+N	Q Search	
New private window	Ctrl+Shift+P	3 Privacy & Security	
Bookmarks	>	.	
History	>	C Sync	
Downloads	Ctrl+J		
Passwords			
Add-ons and themes	Ctrl+Shift+A		
Print	Ctrl+P	🗂 Camera 🕢	Se <u>t</u> tings
Save page as	Ctrl+S	4	5
Find in page	Ctrl+F		Se <u>t</u> tings
Translate page			
Zoom Settings 2	- 100% + Z		
More tools	>	Settings - Camera Permission	ns X
Help	>		
Exit	Ctrl+Shift+Q	The following websites have requested to access your camera. You can specify which websites are allowed to access your camera. You can also block new requests asking to access your camera.	
			8
		Website	Status 🔺
		7 Remove Website Remove All Websites	
		Block new requests asking to access your camera	
			uesting permission to access your e website features.



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